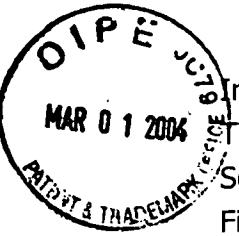


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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MAR 04 2004

Technology Center 2600



Inventors : Mark A. George and Cynthia L. Sturgeon

Title : Service Desk Data Transfer Interface

Serial No. : 09/945,413

Docket : 149-0119US

Filed : August 31, 2001

Client Ref:

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING (37 C.F.R. 1.8)

The undersigned hereby certifies that this correspondence is being deposited with the U.S. Postal Service as First Class Mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

February 24, 2004.

Melissa K. Mosby
Melissa K. Mosby

SUBSTITUTE POWER OF ATTORNEY

As the Assignee of record of the entire interest in the above application, I hereby appoint the practitioners at Wong, Cabello, Lutsch, Rutherford & Brucculeri, L.L.P. (**Customer No. 29855**) as my attorneys and agents to prosecute the above identified application, to transact all business in the Patent and Trademark Office, or the Courts, in connection therewith, with full powers of substitution, revocation and addition, simultaneously revoking all previous powers. In addition, please assign: (1) the correspondence address to that associated with Customer No. 29855; (2) the fee address to that associated with Customer No. 29855; and (3) the attorney's docket-number for this matter to **149-0119US**.

No fee is believed due for submission of this paper. If this belief is incorrect, the Commissioner is authorized to charge any required fees to Deposit Account 501922/149-0119US.

2-13-04

Date

Robert H. Whilden, Jr.

Robert H. Whilden, Jr.

Senior Vice President, General Counsel and Secretary
BMC Software, Inc.

RECORDATION FORM COVER SHEET

PATENTS ONLY

U.S. DEPARTMENT OF COMMERCE
U.S. Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

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Networks Associates Technology, Inc.
3965 Freedom Circle
Santa Clara, CA 95045

Recorded at Reel/Frame: 012139/0476

Additional name(s) of conveying party(ies) attached? ☐ Yes ☒ No

2. Name and address of receiving party(ies)

Name: BMC Software, Inc.

Internal Address: _____

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Street Address: 2101 CityWest Blvd.

City: Houston State: TX Zip: 77042

Additional name(s) & address(es) attached? ☐ Yes ☒ No

3. Nature of conveyance:

- ☒ Assignment ☐ Merger
☐ Security Agreement ☐ Change of Name
☐ Other _____

Execution Date: January 30, 2004

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is: _____

A. Patent Application No.(s) 09/945,413

B. Patent No.(s)

Additional numbers attached? ☐ Yes ☒ No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Coe F. Miles

Internal Address: Wong, Cabello, Lutsch,

Rutherford & Brucculeri L.L.P.

Street Address: 20333 SH 249

Suite 600

City: Houston State: TX Zip: 77070

6. Total number of applications and patents involved: 1

7. Total fee (37 CFR 3.41).....\$ 40.00

☐ Enclosed☒ Authorized to be charged to deposit account

8. Deposit account number:

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Coe F. Miles

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Signature

February 24, 2004

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6. Total number of applications and patents involved: ☒ 1

7. Total fee (37 CFR 3.41).....\$ 40.00



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Copied from 09954413 on 10/20/2004

ASSIGNMENT OF UNITED STATES PATENT APPLICATION

WHEREAS, Networks Associates Technology, Inc., (hereinafter "ASSIGNOR"), a Delaware Corporation, having its principal offices at 3965 Freedom Circle, California 95054, owns the entire right, title and interest in, to and under United States Patent Application No. 09/945,413, entitled "SERVICE DESK DATA TRANSFER INTERFACE" which was filed August 31, 2001 (the "Patent Application");

AND WHEREAS, BMC Software, Inc. (hereinafter "ASSIGNEE"), a Delaware Corporation, having its principal offices at 2101 City West Boulevard, Houston, Texas 77042-2827, is desirous of obtaining the entire right, title and interest in, to and under said Patent Application:

NOW, THEREFORE, in exchange for good and valuable consideration, the receipt of which is hereby acknowledged, the ASSIGNOR, has sold, assigned, transferred and set over, and by these presents does hereby sell, assign, transfer and set over, unto the ASSIGNEE, its successors, legal representatives and assigns, the entire right, title and interest in, to and under said Patent Application, including, without limitation, the right to sue for and recover damages for any past, present or future infringement of said Patent Application.

IN WITNESS WHEREOF, ASSIGNOR has caused its duly authorized representative to execute this Assignment of United States Patent Application as of this 30 day of January 2004.

Networks Associates Technology, Inc.

By: Kent H. Roberts

Name: _____

Title: _____



ACKNOWLEDGMENT

State of California
County of San Mateo

On this 28th day of January 2004, before me, the undersigned, personally appeared Kent H. Roberts, personally known to me or proved to me on the basis of satisfactory evidence to be the person who executed this instrument on behalf of the corporation named herein, and acknowledged that s/he executed it in such representative capacity.

IN WITNESS WHEREOF, I have hereunto set my hand and official seal.

[Signature]
Notary Public

My Commission Expires on March 10, 2007

